

TOWN OF BASSENDEAN

NOTICE OF THE INAUGURAL MEETING OF THE PEOPLE SERVICES COMMITTEE

Dear Committee Member

The inaugural meeting of the People Services Committee of the Town of Bassendean will be held in the Council Chamber, 48 Old Perth Road, Bassendean, on Tuesday 13 February 2018, commencing at 7.00pm.



Mr Bob Jarvis
CHIEF EXECUTIVE OFFICER

9 February 2018

AGENDA

1.0 DECLARATION OF OPENING/ANNOUNCEMENT OF VISITORS

Acknowledgement of Traditional Owners

The Town of Bassendean acknowledges the past and present traditional owners of the land on which we gather to conduct this meeting, and pays its respects to their Elders, both past and present.

2.0 ELECTION OF PRESIDING MEMBER AND DEPUTY PRESIDING MEMBER

The Committee's Instrument of Appointment & Delegation states that the Committee shall appoint a Presiding Member and Deputy Presiding Member to conduct its business. The Presiding Member shall ensure that minutes of the proceedings are kept and that business is conducted in accordance with the Town of Bassendean Standing Orders 2011.

As this is the first Committee meeting, the positions for Presiding Member and Deputy Presiding Member must be decided.

The Director Community Development will conduct the election of the Presiding Member under delegated authority of the CEO.

The Presiding Member will then call for nominations for Deputy Presiding Member.

Nominations must be made in writing (**Attachment No. 1**) and a secret ballot will be conducted to decide the positions.

3.0 ATTENDANCES, APOLOGIES AND APPLICATIONS FOR LEAVE OF ABSENCE

4.0 DEPUTATIONS

4.1 Cultural Plan

The Consultant preparing the Town's new Cultural Plan, Mr Ricky Arnold, will be in attendance to provide the Committee with an update on the project.

5.0 CONFIRMATION OF MINUTES

Nil.

6.0 ANNOUNCEMENTS BY THE PRESIDING PERSON WITHOUT DISCUSSION

7.0 DECLARATIONS OF INTEREST

8.0 BUSINESS DEFERRED FROM PREVIOUS MEETING

Nil.

9.0 **REPORTS**

9.1 **Committee Members**

As this is the first meeting of the People Services Committee meeting, members are asked to introduce themselves.

9.2 **Instrument of Appointment and Delegation**

The Committee's Instrument of Appointment and Delegation has been included as an attachment (Attachment No. 2) so that members can familiarise themselves with the document.

9.3 **Code of Conduct**

Members of the Committee have been circulated with the Town's Code of Conduct. It is required that members read and understand the conditions of the Code of Conduct and agree to abide by the requirements of this document.

Please sign and date the declaration and return to the Town of Bassendean.

9.4 **Projects for the Term of the Committee**

The Instrument of Appointment and Delegation includes a list of projects (Attachment No. 3) from the adopted Corporate Plan to be basis of the Committee's work program.

A report will be provided to the Committee at each meeting on the various projects progress.

OFFICER RECOMMENDATION — ITEM 9.4

That the progress report on the Corporate Plan Projects be received.

9.5 **Revised Town of Bassendean Youth Statement (Ref: Greg Neri, Manager Youth Services)**

APPLICATION

For Council to adopt a revision of the 'Town of Bassendean Youth Statement' originally prepared by a consultant through funding from the Department of Communities (Attachment No. 4).

BACKGROUND

In 2014/15, Youth Services received funding from the (then) Department of Local Government and Communities to update its 'Youth Statement' document.

The 'Youth Statement' sought to update the existing 'Youth Policy and Strategy' that was adopted in 1998, and is an informing document to the Bassendean Community Strategic Plan.

The following methodology was originally used to create the Youth Statement:

1. Options for Youth – Youth Policy and Strategy

The existing Town of Bassendean Youth Policy and Strategy value statements were reviewed and updated to reflect current issues facing the Town of Bassendean's young people.

2. Youth Consultation

A youth consultation process was conducted with young people that live, work, study or recreate in the Town of Bassendean. The Town's Youth Advisory Council provided guidance on the consultation process and local young people were engaged to interview the Town's youth.

3. Literature Review

A literature review was undertaken to examine the role Local Government authorities have within the Youth Sector, Youth Development theories and the benefits of youth participation in local government authorities.

5. Review and Revision

In September 2017 the Youth Statement was reviewed and revised to incorporate the latest 2016 ABS Census Data and reference the Community Strategic Plan.

COMMUNICATION & ENGAGEMENT

The document was originally developed through a comprehensive consultation process with over 100 young people undertaken by a Consultant and members of the Town of Bassendean's Youth Advisory Council.

A variety of youth engagement strategies were used in this consultation.

Issues canvassed included: accommodation and housing, participation and positive promotion, employment education and training, funding and coordination, health, legal, leisure issues, public space, culture and the arts, volunteering and civic participation.

STRATEGIC IMPLICATIONS

The revised Youth Statement references the Strategic Community Plan within the Strategic Priority 1 objectives:

- 1.1 Build a sense of place and belonging
- 1.2 Ensure all community members have the opportunity to be active, socialise and be connected
- 1.3 Plan for a healthy and safe community
- 1.4 Improve lifestyle choices for the aged, families and youth

COMMENT

The Town of Bassendean Youth Statement seeks to inform the development of other Council policies, and was completed in time for the review of the Bassendean Community Strategic Plan.

The Youth Statement profiles Census data regarding local residents aged 12 to 25 years, and reviews literature examining the role Local Government authorities have within the Youth Sector, Youth Development theories and the benefits of youth participation in local government authorities.

The document seeks to propose broad 'Value Statements' which serve to represent Council's position in relation to future decisions which directly or indirectly impact local Young People. The Youth Statement follows the style of the original 'Youth Policy and Strategy' from 1998 in that it attempts to offer philosophical positions based on Council's vision and aspirations rather than discrete policy objectives. It may therefore function as a filter for decision making processes into the future when endeavouring to accommodate the needs of local Young People.

Council may chose to adopt the updated Town of Bassendean Youth Statement, as presented, or as amended, refer it back to Officers for amending, or refuse to accept it.

STATUTORY REQUIREMENTS

Local Government Act 1995

FINANCIAL CONSIDERATIONS

The revision of the document was completed internally and no extra funds were required.

OFFICER RECOMMENDATION — ITEM 9.5

That the Committee recommends that Council adopts the revised Town of Bassendean Youth Statement.

Voting requirements: Simple Majority

9.6 Ongoing Activity Progress Reports

While this is the inaugural meeting of the People Services Committee, was preceded by, among others, the Liveable Town Advisory Committee and Local Studies Collection Management Committee.

Various Business Units of the Town reported progress with discrete projects and programs to superseded Committees.

The reports (**Attachment No. 5**) are provided by the following Business Units:

- Recreation and Culture;
- Youth Services;
- Volunteer Centre;
- Library and Information Services (including a report on Local Studies Collection);
- Seniors and Disability Services; and
- Children Services.

OFFICER RECOMMENDATION — ITEM 9.6.

That the Ongoing Activities Progress Reports be received.

**10.0 MOTIONS OF WHICH PREVIOUS NOTICE HAS BEEN
GIVEN**

**11.0 ANNOUNCEMENTS OF NOTICES OF MOTION FOR THE
NEXT MEETING**

12.0 CONFIDENTIAL BUSINESS

13.0 CLOSURE

The next meeting date to be held on Tuesday, 10 April 2018 commencing at 7.00pm.



TOWN *of* BASSENDEAN
**NOMINATION FOR PRESIDING MEMBER/
DEPUTY PRESIDING MEMBER**

2017/19 TERM

I would like to nominate _____ (insert name)
for the position of Presiding Member/Deputy Presiding Member (circle
position applicable) of the People Services Committee.

Name: _____

Signed:

Dated:



PEOPLE SERVICES COMMITTEE

INSTRUMENT OF APPOINTMENT AND DELEGATION

1.0 INTRODUCTION

The Council of the Town of Bassendean (hereinafter called the "Council") hereby establishes a committee under the powers given in Section 5.8 of the Local Government Act 1995, such committee to be known as the People Services Committee, (hereinafter called the "Committee").

The Council appoints to the Committee, those persons whose names appear in Section 4.0 below. Membership of the Committee shall, unless otherwise specified, be for a term ceasing at the date of the Local Government election in the year the Town's local government elections are held.

The Committee shall act for and on behalf of Council in accordance with provisions of the Local Government Act 1995, local laws and policy of the Town of Bassendean and this Instrument.

2.0 NAME OF THE COMMITTEE

The name of the Committee shall be the People Services Committee.

3.0 OBJECTIVES STRATEGIES AND PROJECTS

In accordance with the 2017-2027 Strategic Community Plan, the Committee will make recommendations to Council on the following objectives and Strategies:

Build a Sense of Place and belonging

- 1.1.1 Facilitate engagement and empowerment of local communities
- 1.1.2 Activate neighbourhood spaces to facilitate community gathering
- 1.1.3 Ensure our unique culture and history are shared and celebrated
- 1.1.4 Continue to support and facilitate participation in the arts, community festivals and events

Ensure all Community members have the opportunity to be active, socialise and be connected

- 1.2.1 Provide accessible facilities that support leisure, learning and recreation for people of all ages.
- 1.2.2 Provide life-long learning opportunities
- 1.2.3 Enhance partnerships with the local Noongar people
- 1.2.4 Ensure people with disabilities and those from diverse backgrounds are valued and supported to participate in community life
- 1.2.5 Support our volunteers and community groups to remain empowered, dynamic and inclusive.

Plan for a Health & Safe Community

- 1.3.1 Facilitate safer neighbourhood environments
- 1.3.2 Promote and advocate community health and well-being

Improved lifestyle of youth, families and aged

- 1.4.1 Facilitate healthy and active aging in place
- 1.4.2 Partner with service providers to improve / expand access to services and facilities
- 1.4.3 Enhance the wellbeing, and participation of our youth and children

Projects for the Term of the Committee include

- Facilitate community action driven Neighbourhood activation plans
- Develop Revised Culture Plan
- Develop the Local Studies Collection Plan that is relevant to, and includes engagement with the community
- Nature-based Playground Facilities at Sandy Beach and Mary Cres Reserve
- Play Spaces Implementation Plan reviewed.
- Develop a new Reconciliation Action Plan
- Plan for an integrated Children and Family Services Centre
- In conjunction with the WA Police, develop a Community Safety Crime Prevention Plan
- Develop Public Health Plan for the Town of Bassendean
- Review Service delivery models for seniors including community care and Hyde Retirement Village.
- Develop a new Age Friendly Community Plan
- Develop a new Child Friendly Community Plan
- Review and implement Youth Plan
- Implementation of Disability Access & Inclusion Plan

4.0 MEMBERSHIP

Membership of the Committee shall consist of 9 members, comprising the following:

- a) **Three Councillors** from the Town of Bassendean; and
- b) **Six Community Members** who live in the Town of Bassendean.

Note: The Mayor of the Bassendean Town Council shall be an ex-officio member of the committee under section 5.10 (4) unless the Mayor indicates his/her intention not to be such a member. The CEO or a representative of the CEO shall be an ex-officio member of the committee if he or she indicates to Council this intention under section 5.10 (5) to be such a member.

5.0 PRESIDING MEMBER

The Committee shall appoint a Presiding Member and Deputy Presiding Member to conduct its business. The Presiding Member shall ensure that minutes of the proceedings are kept and that business is conducted in accordance with the Town of Bassendean Standing Orders (Local Law No 1).

The Presiding Member must cast a second vote if the votes of the members present are equally divided.

The Local Government Act 1995 places responsibility for speaking on behalf of Council with the Mayor, or the CEO if the Mayor agrees.

The Presiding Member and members of Council committees are to refrain from speaking publicly on behalf of the committee or Council, or to issue any form of written material purporting to speak on behalf of the committee or Council without the prior approval of the Mayor.

6.0 MEETINGS

The Committee shall meet at least quarterly.

- 6.1 Notice of meetings shall be given to members at least 3 days prior to each meeting.
- 6.2 If any member is absent from 3 consecutive meetings without leave of the Committee, they shall forfeit their position on such Committee. The Council shall be informed, who will appoint a replacement for the balance of the Committee's term of appointment.
- 6.3 The Presiding member shall ensure that detailed minutes of all meetings are kept and shall, not later than 5 days after each meeting, provide Council with a copy of such minutes.

6.4 All members of the Committee shall have one vote. If the votes of the members present are equally divided, the person presiding is required to cast a second vote in accordance with the Local Government Act.

7.0 QUORUM

Quorum for a meeting shall be at least 50% of the number of offices, whether vacant or not. A decision of the Committee does not have effect unless it has been made by a simple majority.

8.0 DELEGATED POWERS

The Committee has no delegated powers under the Local Government Act and is to advise and make recommendations to Council only.

9.0 TERMINATION OF COMMITTEE

Termination of the Committee shall be:

9.1 In accordance with the Local Government Act 1995; and

9.2 At the direction of Council.

10.0 AMENDMENT TO THE INSTRUMENT OF APPOINTMENT AND DELEGATION

This document may be altered at any time by the Council on the recommendation of the Committee, or after giving 14 days notice to the Committee.

11.0 COMMITTEE DECISIONS

Committee decisions shall not be binding on Council if such decisions are in conflict with the delegated powers of the Council.

COUNCIL RESOLUTION: OCM-28/11/17 DATED: 28 NOVEMBER 2017

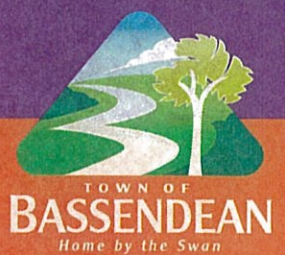
PROJECT UPDATE

The Instrument of Appointment and Delegation lists projects in the Corporate Plan: The progress of which will be reported to Committee.

Project	Action Timeframe	Project Update
Facilitate community action driven Neighbourhood activation plans	2017/18 – 2020/21	Ashfield CAN has been a highly successful community development organization over the past 9 years. Movement is in place to establish a CAN in Eden Hill.
Develop Revised Culture Plan	2017/18 – 2020/21	Ricky Arnold, Project Consultant will present to the Committee
Develop the Local Studies Collection Plan that is relevant to, and includes engagement with the community	2018/19	A project planned for next financial year.
Nature-based Playground Facilities at Sandy Beach and Mary Cres Reserve	2017/18 – 2020/21	Community Consultation on the endorsed design for the facility remains active, concluding ___? Selling process for the Chapman and Lord St properties progressing with tender documentation being prepared by the Towns Solicitors. Lotterywest has been engaged in the project and indicated support for an application to be received.
Play Spaces Implementation Plan reviewed	2018/19	A project planned for next financial year.
Develop a new Reconciliation Action Plan (RAP)	2017/18	Draft new RAP prepared by Officers of the Town and Aboriginal residents. The draft RAP has been refined by Reconciliation Australia and endorsed by the Bassendean Aboriginal Advancement Group.
Plan for an integrated Children and Family Services Centre	2020/21	The project is not scheduled to be actioned during this Committee's tenure. Committee may wish to recommend the project be brought forward in time when next the Corporate Plan is reviewed
In conjunction with the WA Police, develop a Community Safety Crime Prevention Plan	2018/19	A project planned for next financial year.

Develop Public Health Plan for the Town of Bassendean	2018/19	A project planned for next financial year.
Review Service delivery models for seniors including community care and Hyde Retirement Village	2017/18-2018/19	Significant changes have occurred in the service delivery model for aged care Australia wide since the commencement of 2017 with the introduction of Client Directed Care. A review of the Town's business model for aged care servicing will be conducted with an anticipated completion in June 2018.and will include Community Care Services and Residential Care.
Develop a new Age Friendly Community Plan	2018/19	A project planned for next financial year.
Develop a new Child Friendly Community Plan	2019/20-2020/21	The project is scheduled to commence toward the end of this Committee's tenure.
Review and implement Youth Plan	2017/18	Completed in September 2017.
Implementation of Disability Access & Inclusion Plan		This is the responsibility of the Disability Access and Inclusion Committee and is recommended to be removed as an action for this Committee

town of bassendean
youth
statement



town of bassendean
youth
statement

revised
september 2017



Town of Bassendean Youth Statement

Maria Miceli
Consultant

Greg Neri
Manager Youth Services
Town of Bassendean

Ayden Mackenzie
Youth Development Officer
Town of Bassendean

Youth Statement base on the
Options for Youth - Youth Policy and Strategy
compiled by Mr Gary Evershed

Revised by Greg Neri and Ayden Mackenzie
September 2017

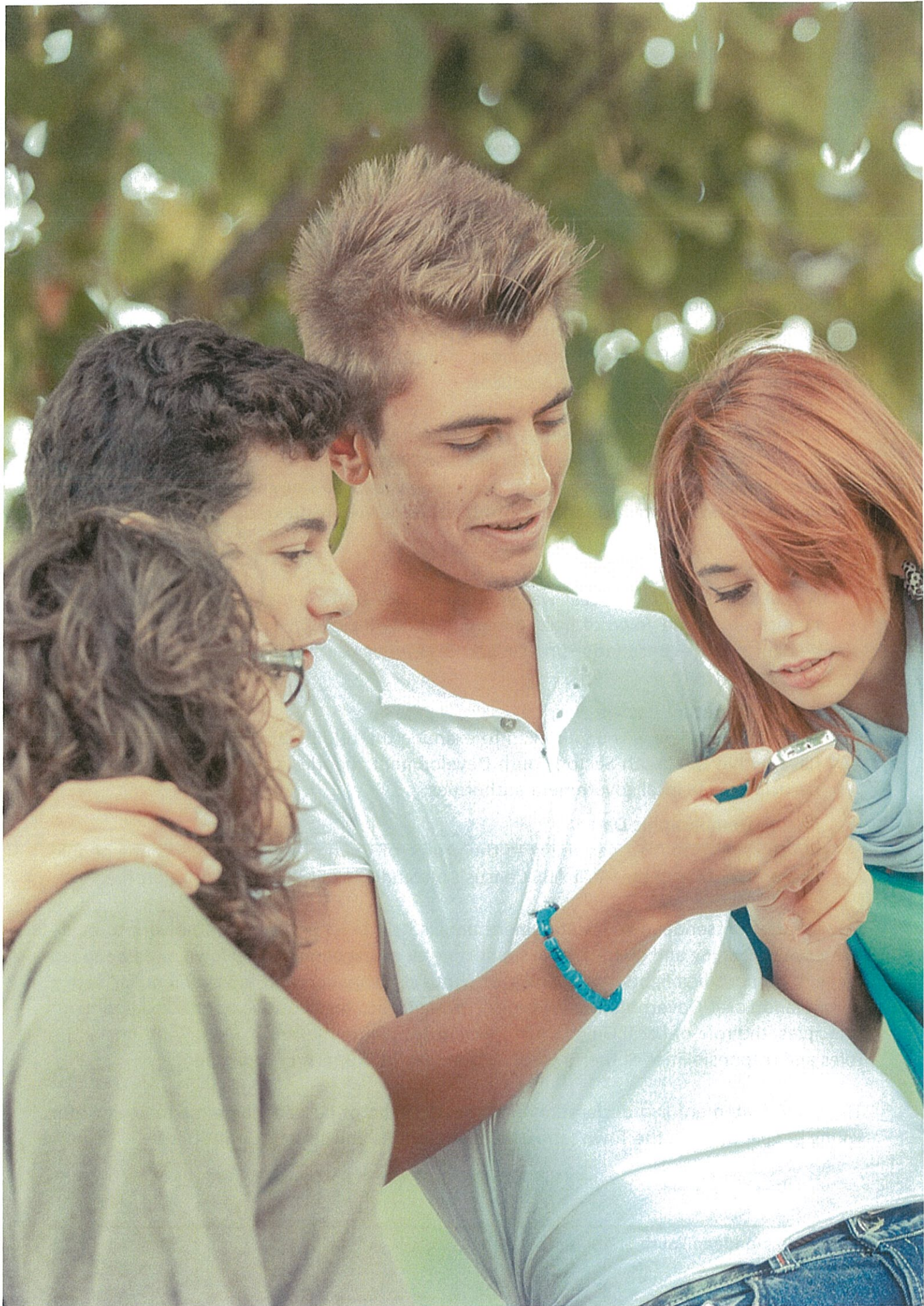
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Layout: Ayden Mackenzie

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Executive Summary

The Town of Bassendean values young people and readily accepts that it has an important role and responsibility in providing a youth friendly community and building the capacity of all young people.

The Town of Bassendean Youth Statement is a revised and updated version of the Options for Youth - 'Youth Policy and Strategy' document. The Youth Statement will form the background to the Town of Bassendean Youth Services Business Plan and inform the Bassendean Community Strategic Plan. Funding received through the then Department of Local Government and Communities 'Youth Friendly Communities Grants' Program has enabled the Town of Bassendean Youth Statement to be produced.

The following methodology was used to create the Youth Statement:

1. Options for Youth – Youth Policy and Strategy

The existing Town of Bassendean Youth Policy and Strategy value statements were reviewed and updated to reflect current issues facing the Town of Bassendean's young people.

2. Youth Consultation

A youth consultation process was conducted with young people that live, work, study or recreate in the Town of Bassendean. The Town's Youth Advisory Council provided guidance on the consultation process and local young people were engaged to interview the Town's youth.

3. Literature Review

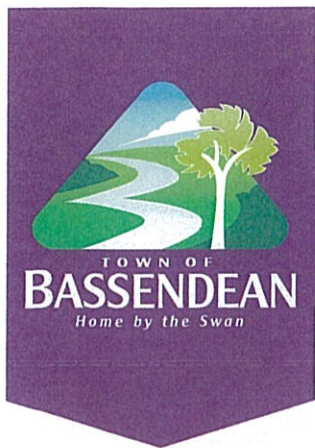
A literature review was undertaken to examine the role Local Government authorities have within the Youth Sector, Youth Development theories and the benefits of youth participation in local government authorities.

4. Demographic Data

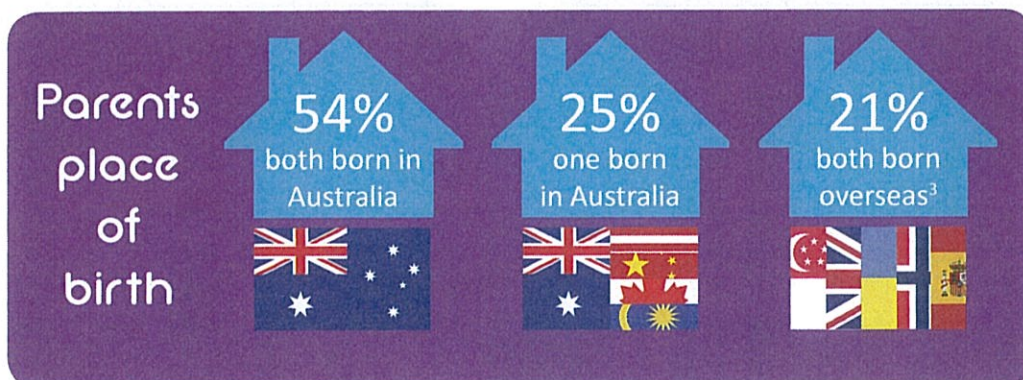
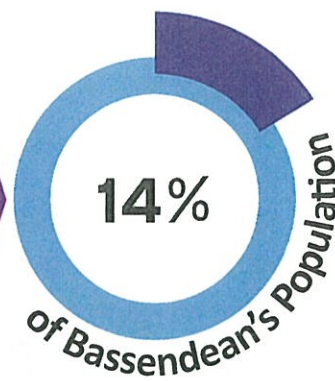
Statistical Information pertaining to the profile of Town of Bassendean's young people was obtained from the 2011 ABS Census Data and 2011 EMRC Social Atlas profile.

The Town of Bassendean Youth Statement details best practice, and a framework to guide the Town's planning and operations in supporting all young people. The Town of Bassendean Value Statement highlights the benefits of youth participation and engagement for young people and Local Government authorities. It highlights the 'Positive Youth Development' principles, the role of Local Government authorities within the Youth Sector, and finally the roles and responsibilities of the Town of Bassendean in supporting young people.

The Value Statement is a declaration of what the Town of Bassendean aims to achieve for young people through the Town's practice, philosophies and strategic priorities.



YOUTH POPULATION: 2076 PEOPLE AGED 12 to 24



Statistics based on the 2016 Australian Census.
¹Includes Aboriginal, Torres Strait Islander and both Aboriginal and Torres Strait Islander.
²For persons 15 to 24 years only.
³Includes birthplace not stated

Town of Bassendean Community Profile

The Town of Bassendean is a Local Government Authority spanning over 11 square kilometres with 15,092 residents bordering the Swan River in the North Eastern Region of the Perth Metropolitan Area. The Town benefits from economies of scale through its membership of the Eastern Metropolitan Regional Council (EMRC) which comprises the Local Governments of Bassendean, Bayswater, Belmont, Kalamunda, Mundaring and Swan.

The Town includes the three suburbs of Ashfield, Bassendean and Eden Hill, whose residents and ratepayers are represented by seven Councillors.

The Diversity of Bassendean's Young People

The young people residing, studying, working or visiting the Town of Bassendean come from differing age ranges, socio-economic circumstances and cultural backgrounds.

The needs of young people are complex and constantly changing depending on their backgrounds and particular circumstances. Council recognises that significant numbers of young people may share common barriers to accessing services, facilities and resources available in the community. Young people therefore often require specifically targeted support to assist in overcoming these barriers. Furthermore there are a number of characteristics that are contributors to a young person being considered 'at risk' or 'disadvantaged'.

These characteristics can include:

- Unemployment
- Aboriginal background
- Low income
- CaLD background
- Disabilities
- Homelessness
- Low literacy and numeracy skills
- Offending behaviour

Town of Bassendean Youth Programs

The Town of Bassendean has a strong history of supporting young people in the region. In 1985, the Council began the Bassendean Youth Service and still today provides vital support for many young people in the community.

Since 1985, Bassendean Youth Services has developed and facilitated programs and delivered government contracts that have provided young people with the following services:

Case management funding for Bassendean Youth Services is provided by State Government via the Department of Communities - Child Protection and Family Support. These funds are used to deliver case management services and an unstructured 'drop in' recreation and support program offering access to youth specific facilities, IT, and individual support. The aim of recreational programs is to provide positive social opportunities in a supervised environment, allowing for the development of longer-term support relationships and future referral to specialist services. Additional programs, events and projects are delivered through grant funding, corporate sponsorship and Town of Bassendean contributions.

Mainstream youth needs are supported by the Council's Sport and Recreation programs which encourage young people to participate and be physically active. The Bassendean Memorial Library provides young people access to information in diverse formats. The Town also provides the Dudley Robinson Youth Grants program to support individuals participate in representative sport, culture, and leadership opportunities.

Overall, Council recognises that catering for the needs of young people today requires an innovative and creative approach which at times involves the breaking of new ground and developing innovative strategies. In addition, Council believes that it has responsibilities which extend beyond the confines of the Town's boundaries and will work collaboratively with other agencies and stakeholders to form strategic partnerships where necessary to meet the needs of the Town's young people.

Regional Participation

The Town of Bassendean recognises that it is part of the larger Eastern Metropolitan Region and is committed to active participation in activities within the region which will provide a greater benefit to the young people in our community. In addition, Council recognises that young people are highly mobile and travel between local government areas to access services and facilities, or pursue leisure and social interests.

Local Governments in the region therefore have a shared responsibility for the needs of the region's young people. These youth needs are often best addressed by using a regional and cooperative approach to policy development and program delivery. The Town of Bassendean has demonstrated leadership in working collaboratively, and creating opportunities for

the development of regional initiatives. The Town of Bassendean was a key stakeholder in establishing NEYON – North East Youth Organisations Network and lead agency in developing the Youth Sector eForum. Both these forums provide Youth Sector workers the opportunity to network, provide a forum to discuss current issues pertaining to young people, and professional development opportunities.

The Town of Bassendean will continue to work collaboratively with key stakeholders and agencies to provide support for young people in the region.

The Benefits of Involving Young People

Involving young people in the community benefits everyone. Research shows improvements in skills, opportunities, knowledge, health and well-being for younger and older people, plus better, more effective services.

The development of skills through;

- Problem solving and decision making.
- Creative and critical thinking.
- Collaboration, communication and negotiation.
- Researching and evaluating information.
- Flexibility and adaptability.

Realising opportunities through;

- Increasing social networks.
- Building employment and career networks.
- Increasing aspirations.
- Providing a sense of purpose and value.
- Contributing to ongoing community participation.

Increased knowledge through;

- Improving engagement in learning and academic achievement.
- Strengthening understanding of local history.
- Increasing knowledge of community issues and cultures.
- Building social awareness and responsibility.
- Increasing empathy and respect for older people's experiences and achievements.

Improved health and wellbeing through;

- Improved physical and mental health.
- Experiencing a sense of belonging.
- Building resilience, optimism, positivity and enjoyment of life.
- Increasing access to trusted adults.
- Diversion from violence, anti-social and risk-taking behaviours.

Importance of Youth Participation and Engagement

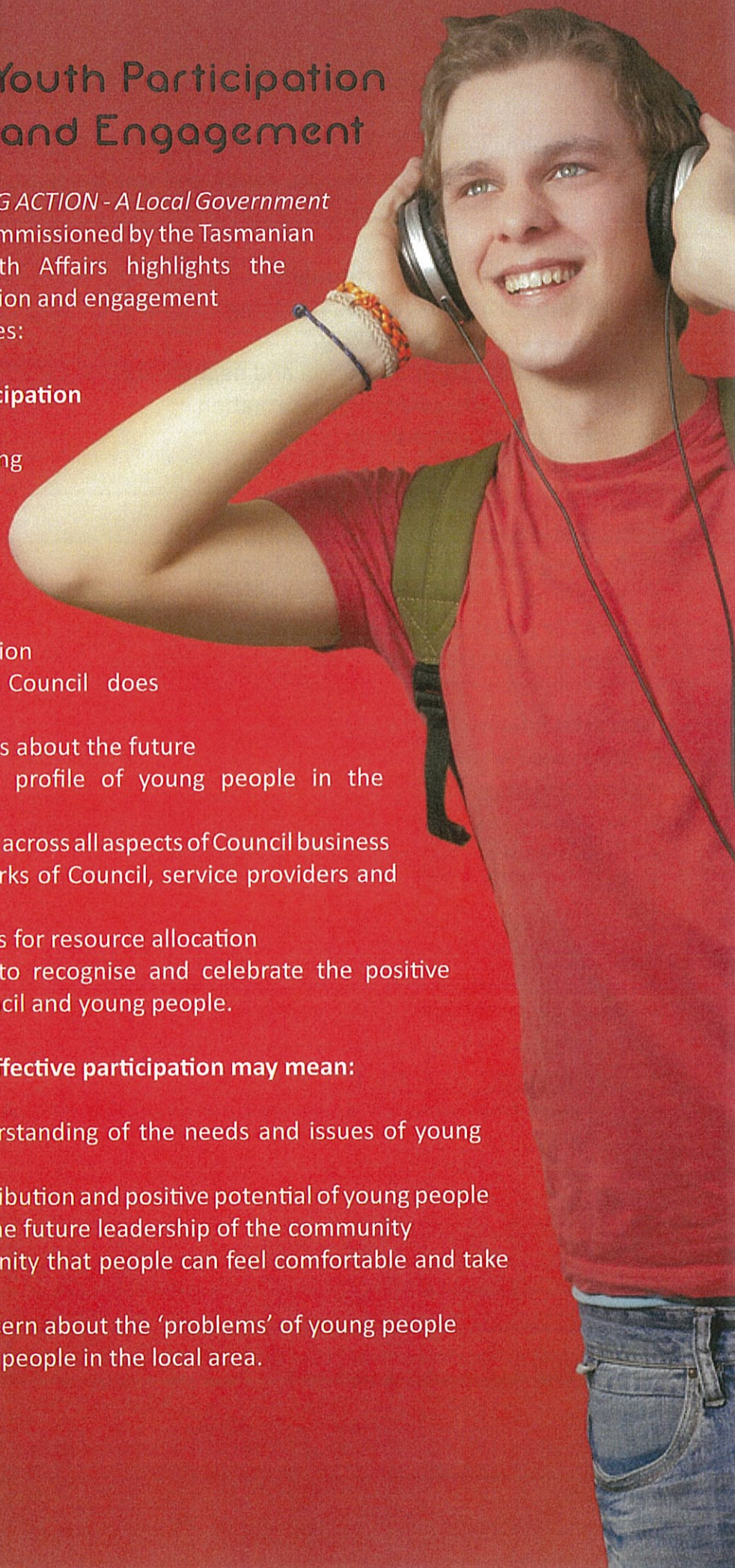
TALKING PARTICIPATION TAKING ACTION - A Local Government Guide to Youth Participation commissioned by the Tasmanian Office of Children and Youth Affairs highlights the importance of youth participation and engagement for local government authorities:

For Councils, effective participation may mean:

- being 'in tune' with young people's needs and expectations
- investing in future community leadership and capacity building
- creating a positive impression about Council and how Council does business
- demonstrating Council cares about the future
- creating a more accurate profile of young people in the community
- responding to young people across all aspects of Council business
- developing stronger networks of Council, service providers and young people
- developing clearer priorities for resource allocation
- discovering opportunities to recognise and celebrate the positive achievements of both Council and young people.

For the broader community effective participation may mean:

- developing a greater understanding of the needs and issues of young people
- recognising the value, contribution and positive potential of young people
- developing confidence in the future leadership of the community
- building a stronger community that people can feel comfortable and take pride in
- reducing unwarranted concern about the 'problems' of young people
- potentially retaining young people in the local area.



Local Government Role in Youth Development and Youth Work Sector

Definition

Youth is best understood as a period of transition from the dependence of childhood to adulthood's independence. That's why, as a category, youth is more fluid than other fixed age-groups. The United Nations for statistical purposes, defines those persons between the ages of 15 and 24 as youth.

The Town of Bassendean youth cohort mainly addresses the developmental needs of young people between 12 – 20, however recognises the importance of 21 – 25 and the transition into adulthood.

Positive Youth Development

'Positive Youth Development' is a set of practices which enable young people to reach their full developmental potential, and is used by agencies, programs, schools and communities. The Positive Youth Development framework is important for the Town of Bassendean to recognise in its planning for and interaction with young people.

Key Components of Positive Youth Development include:

Engagement: Young people need opportunities to engage in meaningful activities, have a voice in decisions, take responsibility for their actions, and actively participate in the life of the community.

Connectedness: Young People need to belong, and be connected to family and community to thrive.

Preparedness: Young people need to develop competencies and skills to ready themselves for overall wellness, work, and adult life.

Positive Youth Development has six focus areas within the framework:

- Emphasis of positive outcomes
- Youth voice
- Strategies which aim to involve all youth
- Long term involvement
- Community involvement
- Emphasis on collaboration

The Role of Local Government in the Youth Sector

Local Government have a significant role to play in the Youth Work Sector. The Town of Bassendean have demonstrated this through ongoing service delivery and are considered important stakeholders in the North East Metropolitan region.

In 2013, the Department of Education and Early Childhood Development and the Municipal Association of Victoria undertook a project to highlight good practices in providing services to Young People – ‘Right in the mix: Roles of Victoria Councils in the delivery of services to vulnerable Young People’.


A summary of the findings indicated that Local Government play a key role in the delivery of universal prevention and early intervention programs for Young People. Furthermore, Councils are pivotal to program and community planning in connecting services and developing partnerships.

The report identified the different roles Local Government plays in the Youth Sector. These roles include:

- Prevention
- Secondary and tertiary services
- Planning
- Coordination
- Data and data collection
- Value adding
- Programs delivered in schools
- Delivering State funded programs.

This sentiment was reinforced at the *2015 Local Government Youth Services* Forum held in Melbourne. Keynote speaker Professor Robyn Broadbent highlighted that all Councils and communities can help keep young people safe and connected. Furthermore she reinforced that if Local Government accepted their responsibilities to young people, Youth Services could provide targeted support in universal, early intervention and tertiary support.

The forum concluded that the future for Local Government’s Youth Services delivery needs to remain a vital space for young people to engage with a range of supports. Local Government Youth Services need to be responsive, dynamic and visible, with drop-in and online options with outreach capacity.

A person is captured in mid-air while performing a skateboard trick. They are wearing a green baseball cap, a white and blue striped button-down shirt over a black t-shirt, blue jeans, and orange sneakers with red socks. Their right arm is raised high, and their left hand is near the skateboard. The background is a clear blue sky with some light, wispy clouds.

Town of Bassendean Strategic Community Plan 2017 -2027

Our vision for the future:

A connected community, developing a vibrant and sustainable future, built upon the foundations of our past.

Strategic Priority 1: Social

1.1 Build a sense of place and belonging

1.2 Ensure all community members have the opportunity to be active, socialise and be connected

1.3 Plan for a healthy and safe community

1.4 Improve lifestyle choices for the aged, families and youth

Town of Bassendean Youth Services Vision

To enhance the quality of young people's lives as valued members of the community by ensuring that Council processes are inclusive of young people, and that young people have access to a range of quality facilities and support services which are responsive to their diverse needs, and ensures they are active participants in the Town of Bassendean community.

Youth Services Guiding Principles

Bassendean Youth Services will be guided by the following principles to ensure access to support services, programs and facilities for young people which are:

Planned and Coordinated: Council recognises services to the community are best delivered in a holistic, coordinated manner and that any Council planning processes such as land use planning, strategic planning and recreation planning must consider the needs of young people.

Efficient and Accountable: Council requires services for young people to be delivered in a cost effective, competitive, transparent and accountable manner.

Participative: Council encourages that as users of Council facilities and community services, young people should be directly involved in all stages of their development, design and management. Council encourages young people's participation in Council's decision making processes and in community life generally.

Accessible: Council seeks to ensure that young people have ready access to a comprehensive range of services and facilities in the community.

Diversity and Equity: Council recognises diversity amongst young people in planning any strategies or responses to youth issues and recognises that the most disadvantaged young people require additional support.

Collaborative Partnerships: Council will strive to work collaboratively and in partnership to address youth issues with agencies and stakeholders.

Council's Roles and Responsibilities

Town of Bassendean undertakes a number of roles and responsibilities to support young people in the community. These include:

Service Delivery: The direct involvement of Council, independently or in partnership in the provision of services, programs, projects and facilities for young people.

Planning: The involvement of Council, independently or in collaboration with other stakeholders participating in the planning processes: needs analysis, developing strategies, implementing and evaluating strategies for young people in the region.

Coordination: Council working in a leadership role with community groups and other agencies to ensure the efficient use of resources to meet the needs of local young people. A coordinated approach seeks to avoid duplication of effort and resources and encourages working in partnership to achieve common goals.

Support: Providing assistance to other community groups who are supporting young people. Assistance could be financial, the use of facilities or equipment, providing advice or information or endorsing funding applications.

Advocacy: Representing the interests of young people by highlighting issues pertaining to them at all levels of government and within the community. Furthermore, advocacy will promote young people in a positive way and challenge negative stereotyping.



Town of Bassendean Youth Priorities

The Town of Bassendean has identified the following priorities for young people in the community. Each priority area includes the Town's Values Statement, Aim and Strategy:

Accommodation and Housing

Values and Issues Statement

The Town of Bassendean:

- accepts that accommodation is a basic need and right of all individuals;
- acknowledges that young people's accommodation needs to be best met in a safe, stable, caring and supportive environment;
- supports the maintenance of positive family relationships between young people and their parents and caregivers;
- recognises that many young adults choose to live away from the family home as a natural stage of maturation, or because of the need to live near work or educational institutions;
- acknowledges that life within the family home can become intolerable for some young people who subsequently become homeless;
- acknowledges an increase in youth homelessness in the region, and a serious shortage of suitable accommodation;
- is committed to supporting access by young people to a range of safe, affordable, housing options.

Aim

To encourage young people to remain in safe, stable, caring and supportive environments, to foster the provision of a broad range of accessible accommodation options for young people and to assist in minimising youth homelessness within the Town and the North East Metropolitan Region.

Objectives

1. Encourage and assist agencies to support and promote relationships between young people and their families and carers, and provide support in times of crisis;
2. Ensure that the Town of Bassendean's planning processes including town planning scheme reviews, consider the accommodation needs of young people, and consider a range of accommodation and housing options;
3. Ensure that young people have access to relevant information and assistance relating to the accommodation and housing options available to them;
4. Raise awareness of Council members, staff and Town of Bassendean Executive about

the accommodation needs of young people, gaps which exist in the provision of accommodation, barriers to access, and the underlying causes of youth homelessness; and

5. Work in partnership with other local government authorities, government departments, service providers and the community to promote supported housing for homeless young people.

Participation and Positive Promotion

Values and Issues Statement

The Town of Bassendean:

- acknowledges that effective ongoing consultation with all sectors of the community including young people is a major Council priority;
- acknowledges that young people are an important and integral part of the community, and have a right to be consulted and have their views taken seriously;
- acknowledges that young people should be consulted in decisions and policy making processes on issues that affect them; and
- regrets that young people at times have been negatively represented, and that ongoing positive promotion is needed to counter this perception in the community.

Aim

To ensure that young people are regularly consulted about relevant issues, participate in Council decisions effecting their lives, and benefit from positive promotional initiatives developed by Council.

Objectives

1. Identify on an ongoing basis, issues of priority importance and concerns shared by young people;
2. Ensure young people are consulted in the planning stage of Council policy development and have effective input into Council's decision making process; and
3. Maximise opportunities to positively promote young people and their achievements.



Employment, Education and Training

Values and Issues Statement

The Town of Bassendean:

- acknowledges that achievement in education and training has many positive benefits and increases a young person's ability to find employment;
- acknowledges that employment promotes a sense of wellbeing as well as financial and social independence;
- understands that young people who become disengaged from school have a higher tendency to engage in juvenile offending and harmful behaviours;
- understands that young people who become long term unemployed generally experience a loss of self-esteem, have poorer health and are more likely to engage in harmful behaviours than those who are employed; and
- acknowledges that it has a role to play in supporting education, training and employment opportunities for young people.

Aim

To maximise the opportunities for young people to participate in employment, education and training, to assist them to overcome barriers to participation.

Objectives

1. Work independently and in partnership with other Local Government authorities, government departments, service providers and the community to encourage the growth of education, training and employment opportunities for young people in the Town of Bassendean and the North Eastern Metropolitan Region;
2. Support employers, schools and training providers in their provision of opportunities for young people;
3. Ensure that young people have access to relevant information and assistance relating to employment, education and training options;
4. Participate in networks with key service providers and agencies supporting young people's access to employment, education and training.

Values and Issues Statement

The Town of Bassendean

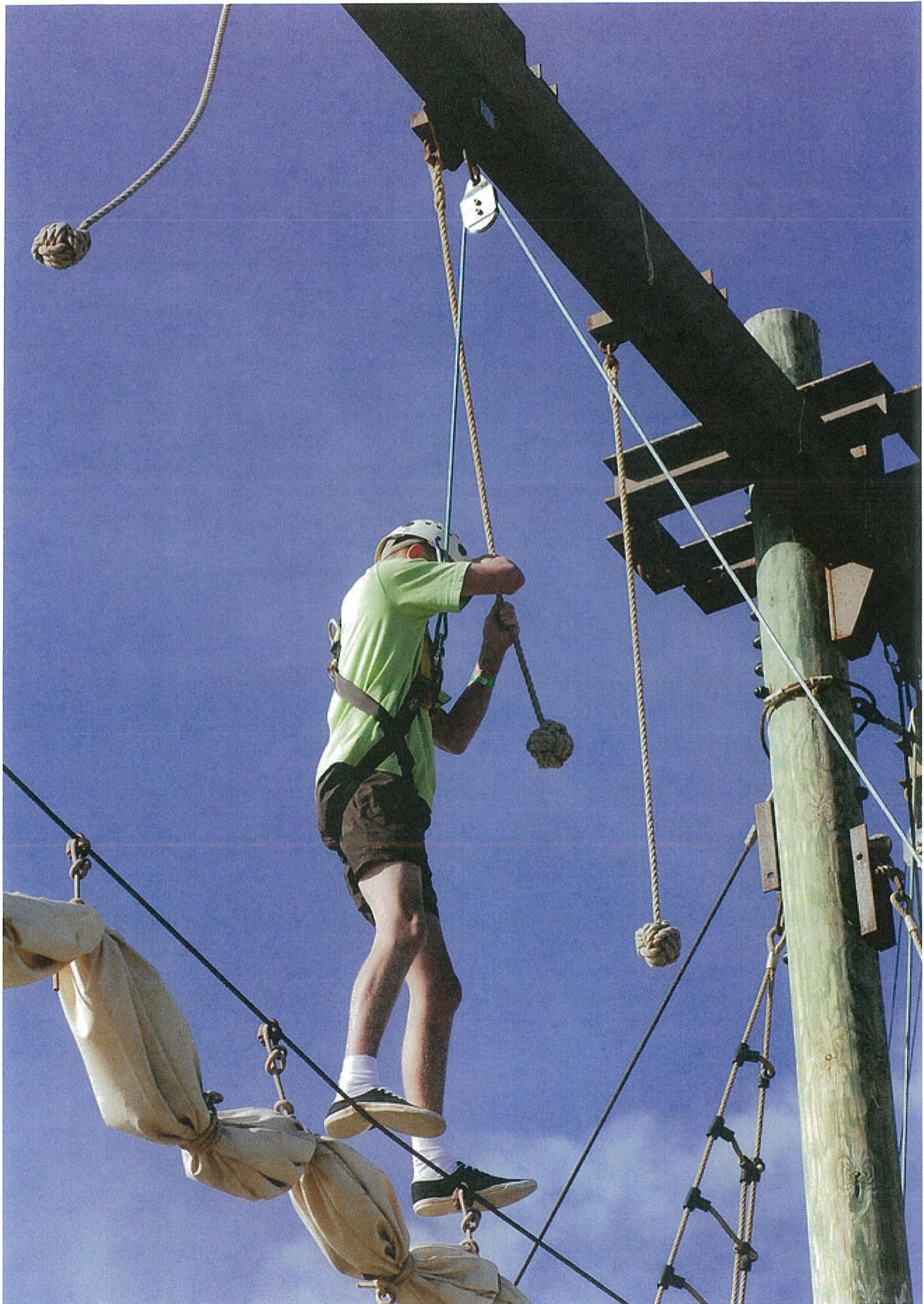
- acknowledges that young people are an important segment of the community and require the equitable allocation of Council and community resources;
- recognises that to fulfill its community services obligations it may be required to directly fund some services to young people;
- recognises that to maximise the effectiveness of scarce resources, a planned and coordinated approach to service delivery is essential;
- acknowledges that local government is well placed to identify sources of funding and to facilitate, coordinate and support funding applications on behalf of the community; and
- recognises that it can form strategic partnerships with State, Commonwealth and the Community Services sector to provide services for young people.

Aim

To work independently and in partnership to maximise the coordination and funding of services and programs for young people in the Town of Bassendean and the North East Metropolitan Region.

Objectives

1. Identify funding priorities to meet the needs of young people;
2. Be aware of funding opportunities and understand the shift in policy directions of State and Commonwealth Governments, and submit appropriate funding submissions;
3. Work independently and in partnership with other local government authorities, government departments, service providers and the community to attract funding for youth services and programs in the Town of Bassendean and the North East Metropolitan region; and
4. Support community organisations with funding applications by providing advice, letters of support and practical assistance.



Value and Issues Statement

The Town of Bassendean:

- Acknowledges that the health of young people is intrinsically linked to their social well-being and that this is a community responsibility;
- Acknowledges that adolescence is a life stage of rapid physical and emotional growth and development;
- Acknowledges that youth is a stage of life characterised by relatively good physical health, but some young people may experience mental health issues;
- Accepts that the health needs of young people need to be viewed in a holistic manner embracing physical, emotional, mental and social well-being;
- Recognises that community and preventive health strategies and access to quality health care are important for the well-being of young people;
- Recognises that many young people engage in risk taking behaviours which may result in conflict and acts of violence, or are themselves the victims of violence;
- Acknowledges that whilst health is primarily a State and Commonwealth responsibility, the Town of Bassendean has an important role to play;
- Acknowledges that relatively poor health suffered by many Aboriginal young people is preventable and treatable.

Aim

To encourage young people to establish and maintain healthy lifestyles by making informed choices about their behaviours.

Objectives

1. Provide and support a range of healthy activities in which young people can participate;
2. Increase the awareness and knowledge of young people about healthy lifestyle choices, prevention and harm reduction strategies;
3. Increase the awareness of young people about how and where to access available health services; and
4. Ensure that young people have access to a wide range of health services in Bassendean and the North East Metropolitan region.

Value and Issues Statement

The Town of Bassendean:

- Recognises that the overwhelming majority of young people are responsible, law abiding citizens and only a small percentage of young people are linked to the justice system;
- Recognises that nevertheless, young people and in particular Aboriginal young people, are over represented in the justice system;
- Recognises that there are a number of reasons for juvenile offending including; low socioeconomic environment, lack of family support, low self-esteem, and limited education and training opportunities;
- Regrets the negative media portrayal of young people by focusing on reports of juvenile criminal activity;
- Recognises that many young people complain of being ‘harassed’ and ‘moved on’ by Police; and
- Recognises the importance of working in partnership with the community and Police to manage and minimise crime in the Town of Bassendean.

Aim

To encourage greater communication and understanding between young people, their families, carers and the Police, and ensure that young people have access to legal information and are aware of their legal rights and responsibilities.

Objectives:

1. Provide and support a range of diversionary recreational activities in which young people can participate;
2. Promote positive alternatives to juvenile offending behaviour and support strategies amongst young people;
3. Increase the awareness and knowledge of young people about their legal rights and responsibilities and available support services;
4. Promote positive communication and cooperation between young people and the Police and foster improved community relations generally ; and
5. Provide a leadership role in debate and action at the local, regional and state level regarding positive approaches to addressing juvenile crime.

Values and Issues Statement

The Town of Bassendean:

- Recognises that young people's diverse leisure needs are often different to other age groups in the community;
- Recognises that young people gain significant personal and social benefits from participation in structured and unstructured leisure pursuits;
- Recognises that adolescence is a stage of life characterised by relating high levels of energy, enthusiasm, creativity and risk taking behaviour: and
- Recognises that young people often require physical and mental challenges to satisfy their developmental needs.

Aim

To support and encourage the provision of a diverse range of structured, unstructured and casual leisure and recreation options which can be readily accessed by the Town's young people.

Objective

1. Provide and support a diverse range of affordable, accessible and responsive recreational programs, services and events in which young people can participate;
2. Encourage the development and management of facilities and public spaces that are appealing and meet the diverse leisure needs of young people;
3. Provide information services which are attractive and relevant to young people; and
4. To ensure that young people have access to information about leisure opportunities available in the Town of Bassendean and in the North East Metropolitan region.

Values and Issues Statement

The Town of Bassendean:

- Understands that there are limited options available for young people to meet and socialise, particular for those with limited financial resources;
- Understand that young people enjoy the passive use of leisure time and ‘just hanging out’ to socialise and interact with friends in public spaces;
- Recognises that the use of public space in commercial areas by young people to meet and congregate can lead to misunderstanding and conflicts between young people and some adults and retailers;
- Recognises the importance of retail owners being able to operate profitably, and for their customers to feel safe and comfortable in public spaces;
- Recognises that exclusion and zero tolerance programs further alienate young people and increases the likelihood of conflict in public places;
- Recognises that, by law, young people have equal rights to access public spaces as any other group in the community;
- Recognises that all community members have a responsibility to interact in a harmonious manner in public spaces;
- Recognises that young people can be the perpetrators and victims of racism and acts of violence in public spaces; and
- Recognises that young people require specifically developed, safe, accessible ‘youth friendly’ areas where they can socialise and engage in passive leisure activities.

Aim

To foster communication and understanding between young people and the local community to ensure that young people are accepted and encouraged to use accessible public spaces.

Objectives

1. Foster positive relationships between young people using the Town’s shopping centres and precincts, and business people;
2. Ensure young people have access to safe, appealing and strategically located public spaces to congregate and to engage in leisure pursuits;
3. Ensure that young people as community members are aware of their rights and responsibilities regarding access to public space; and
4. Ensure that Council maintains a comprehensive strategy regarding the community use of public spaces.



Values and Issues Statement

The Town of Bassendean:

- Recognises the importance of Bassendean's young people from diverse cultural backgrounds expressing and celebrating their cultural diversity;
- Recognises that cultural expression is an important vehicle for young people to express their vitality and their thoughts, fears, hopes and critical reactions to society and their environment;
- Understand that some young people gain employment or income supplementation through artistic endeavors; and
- Recognises that young people are entitled to participate in the cultural life of the community and should be included in policy and project development.

Aim

To support and encourages young people to celebrate their cultural heritage and identity, to further develop their own forms of expression and to contribute to the cultural life of the Town through arts projects and public events.

Objectives

1. Provide opportunities for the expression and celebration of cultural diversity;
2. Ensure opportunities for cultural expression and creative participation relevant to young people are provided;
3. Ensure the contributions of young people are incorporated into the Town's Cultural and Arts policies, plans and programs; and
4. Ensure young people have access to information about Cultural and Arts opportunities available in the Town of Bassendean and in the North East Metropolitan region.

Values and Issues Statement

The Town of Bassendean

- Recognises that transport is of crucial importance in young people being able to interact socially and to access; education, employment, health and community services, entertainment and leisure opportunities;
- Recognises that many young people rely on public transport
- Recognises that cycling is an important means of transport for young people
- Accepts that transport needs of young people should be considered in equal importance with those of any other section of the community; and
- Is concerned that young people are both the perpetrators and victims of violence in and around public transport facilities

Aim

To encourage young people to access to safe, affordable and convenient transport options within the Town of Bassendean and North East Metropolitan Region

Objective

1. Encourage the operators of public and commercial transport to provide a safe, affordable, accessible and comprehensive transport systems within Bassendean and the North East Metropolitan Region
2. Provide transport options for young people accessing Bassendean Youth Services programs;
3. Expand the network of cycle-ways and dual-use paths within the Town's boundaries; and
4. Ensure, where possible, that community facilities and services for young people are situated in close proximity to public transport.

Volunteering and Civic Participation

Values and Issues Statement

The Town of Bassendean:

- Recognises the importance of volunteering for both young people and the community;
- Acknowledges that volunteering helps to build young people's self-worth and resilience;
- Acknowledges that volunteering provides young people with workability skills that can help them gain employment;
- Recognises volunteering opportunities provide an opportunity for young people to share and build on their knowledge, skills and interests through active citizenship;
- Recognises that not all volunteering opportunities are appropriate for young people and nor are they widely promoted.

Aim

The Town of Bassendean aims to encourage young people to undertake volunteering in the community, through promoting the social and emotional benefits and developing youth specific volunteering opportunities through the Town.

Objective

1. Collaborate with the Bassendean Volunteer Centre to promote suitable youth specific volunteering roles and encourage young people to get involved in volunteering in the community.
2. Maximise opportunities through Town of Bassendean's Youth Advisory Council and Youth Events to develop volunteering opportunities for young people.



TOWN OF
BASSENDEAN

Home by the Swan

**RECREATION AND CULTURE SERVICES
PEOPLE SERVICES COMMITTEE REPORT**

Australia Day Event Review Working Group

The Australia Day Review working group last met on Monday 5 February 2018 to consider the results from the Community Survey.

The working group also considered options on the future direction of the Town's Australia Day event including alternative event format options and the issue of staging the event on the 26th January each year.

Officers are currently sourcing assistance through suitable communications professionals to develop a communications plan for the release of the Community Survey results, and to support ongoing communications with a future report being tabled before Council and the eventual decision being made by Council as to the future direction of the event.

To ensure that a budget submission can be considered in a timely manner for the 2018/2019 budget process, it is anticipated that a report will be tabled before the People Services Committee at its next meeting scheduled for Tuesday 10 April 2018, followed by Council's Briefings Session for Tuesday 17 April and the Ordinary Council Meeting scheduled for Tuesday 24 April 2018.

Further updates on the Community Survey results and decision making process regarding the future direction of the event will be provided via the Town's various online and print communication mediums.

RECREATION

Participation in Sport and Recreation, Leisure Activities

- The Town's RElax Program continues to attract strong enrolment numbers with 769 people registering for courses in 2017. For Term 1 courses are now open for registration, with courses starting on 12 February 2018.
- The Mary Crescent Reserve Playground concept design has been finalised. Officers are currently developing the tender documents from the contractors detailed plans. Approval was approved from the Minister for Planning for the release of Cash In Lieu(CIL) funding.
- 43 KidSport applications equating to \$6,747.39 have been processed this current financial year to assist junior sport players participate in their preferred sport. Numbers will increase rapidly with winter sport registrations now open.

- Summer sporting groups will soon be handing over facilities to winter clubs. There is a two week window for ground maintenance which is mainly for re-turfing worn areas before fixtures can be played by summer sports.

Facility Management

Consultant's AECOM Australia Pty Ltd provided a final report on the Community Facilities and Ovals/Reserves Audit and Needs Assessment in late September 2017. Staff have reviewed the initial findings from the audit and will be working with the Town's newly formed Town Assets Committee for adoption by Council and the Asset Services business unit to ensure that recommendations where applicable can be factored into future capital projects budget / asset management planning processes for 2018/2019 and beyond.

CULTURE

Cultural Plan Review

A review of the Town's Cultural Plan continues to progress. On 6 November 2017 the project reference group met to undertake a SWOT analysis of the plan and agreed to an updated timeline for the public comment period in early June with a presentation to Council in June/ July 2018.

Community consultations have been scheduled for March 2018 with community gathering sessions in each of the 3 suburbs, at the following times and locations:

- Ashfield – Cyril Jackson Artshouse, Sat 10 March, 10am-1pm
- Eden Hill – Alf Faulkner Hall, Thurs 15 March, 6.30pm-9pm
- Bassendean – Community Hall, Sat 17 March 10am-1pm

The consultant will also undertake separate discussions with community groups.

A notice is included in the February issue of the Bassendean Briefings promoting the community consultations.

The consultant will present a verbal report at the meeting.

Community Events – Little Italy Street Festival, 9 & 10 March 2018

The Little Italy Street Festival is once again being held in the Town with local resident Nella Fitzgerald staging the event on Friday 9 and Saturday 10 March 2018 outside the Town's Administration Centre and Bassendean Senior Citizens Car Park. The event starts at 4.30pm each day.

2018 Australia Day Event

Town staff once again staged a successful 2018 Australia Day event.

A key feature of this year's event was the inclusion of a strong Aboriginal representation for the official opening of the event, which included ABC media personality Michelle White as the MC and Noongar Elder Walter McGuire performed Welcome to Country. As well, Colleen Hayward was interviewed on stage as the Town's Australia Day Ambassador.

It was estimated that approximately 16,000 people attended the event. For the first time, Town staff engaged *Culture Counts* to conduct an evaluation for the event with raw data currently being analysed. Among other things, Culture Counts aims to measure the impact upon, and intrinsic value experienced by, event patrons.

Telethon Community Cinemas

Silent Screen Live Sounds

In partnership with the Telethon Community Cinemas, The Town will be hosting a "Silent Screens Live Sounds" on the BIC Reserve on Saturday 24 February at the Bassendean Outdoor Community Cinema. Gates open at 6.30pm and screening from 7.45pm. Award-winning musicians Viola Dana will perform their original live music score to Buster Keaton's comedy classic "The General".

In presenting this event, we have also coordinated with the Old Perth Road Markets, providing additional support for entertainment at the markets, and cross-promoting each activity. The markets will also ensure that event patrons have an extra selection of pre-screening meal options through the markets' food stall traders.

FREE Retro Wednesdays' 1980's Classics

Also in partnership with the Telethon Community Cinemas, the Town is presenting a leap back in time with a month of FREE 80's retro films at Bassendean Outdoor Community Cinemas!

PROGRAM:

- 28 February: THE BLUES BROTHERS (M)
- 7 March: E.T. - THE EXTRA TERRESTRIAL (PG)
- 14 March: OUT OF AFRICA (M)
- 21 March: THE BREAKFAST CLUB (M)

YOUTH SERVICES PEOPLE SERVICES COMMITTEE REPORT

RYDE Program

The RYDE Program has reached maximum capacity with over 100 Clients signed up. Youth Services received a grant through the 'Local Projects Local Jobs' funding for a 2nd program vehicle. The new vehicle has been purchased and converted to accommodate passenger side pedals. Youth Services has booked meetings with the City Of Mandurah for a RYDE Program expansion in April. The Town of Bassendean is continuing to support operations run by City of Cockburn and Anglicare. Currently revising some elements of the Mentor video induction in order to incorporate new features added over the past 12 months.

Cooking Program

Provision of cooked meals to young people and distribution of food to local families via a partnership with Foodbank.

School Holiday Program

Adventure World outing for local Aboriginal families participating in the Cultural Advancement Group completed. 65 participants.

Centre renovations/IT Upgrade

New network wiring installed. 12 new Internet café computers built through Local Projects Local Jobs funding. Use of local volunteer to build hardware and install software.

Education Program

Introduction of CERT I/II/III Education for local young people disengaged from mainstream education. Self paced and rolling intake model using the Centre's new IT to undertake custom learning modules. Psychologist on site once per fortnight to offer specialist services. Partnership model involves Youth Services delivering case management services to individual young people as required. This Program will utilise the Centre's interior space Mon – Thurs preceding the Drop-In Program.

Youth Advisory Council

YAC participants have been heavily involved in the planning phase of the GRAVIT8 Youth Festival. Event suppliers booked for the evening of 16th February. YAC members will be engaged in the delivery various aspects of the event. Promotion underway via school visits, use of Variable Message Boards and Facebook promotions.

BASSENDAN VOLUNTEER CENTRE PEOPLE SERVICES COMMITTEE REPORT

Overview

Operating since March 2007, the Bassendean Volunteer Centre provides:

- A central point and link for volunteer enquiries, for community organisations recruiting volunteers and council volunteers;
- promotion of volunteering and the benefits involved; and
- training information sharing opportunities for community organisations.

Objectives of the Volunteer Centre

The objectives of the Volunteer Centre is to:

- Promote volunteer opportunities with the Town;
- support the Town's community services with volunteers- Memorial Library, Seniors and Disabilities; Wind in the Willows; Local Studies Group and the Youth Centre;
- support community-based groups with recruitment and retention of volunteers;
- facilitate training programs and volunteer appreciation events;
- ensure people from all backgrounds are supported to participate in volunteering activities;
- promote community participation in the arts, festivals and events;
- promote volunteer opportunities for Noongar people;
- promote the Town's healthy living campaigns; and
- remain actively involved with volunteer support organisations such as Volunteering WA and the Volunteer Resource Committee

Programs

Community Transport	The Volunteer Centre operates a community transport service for Bassendean residents who have limited or no access to private transport and have difficulty accessing conventional public transport. The service is operated by a team of dedicated volunteer drivers and reception staff. Priority is given to clients travelling to medical appoints however, the service is also available to clients requiring transport to local activities; and the Bassendean shopping Centre on Thursday's
RYDE	The Volunteer Centre's position within the RYDE program is to recruit, induct and manage RYDE Mentor's.

Partnerships

Volunteer Resource Committee:

The Bassendean Volunteer Centre is a member of the State-wide Volunteer Centre Alliance Network, linking into the 22 other WA centres. This network links to Volunteering Australia and Volunteering Western Australia, and assists and promotes current volunteer management practices and procedures for its members.

Act Belong Commit:

Bassendean Volunteer Centre is a proud partner of the Act-Belong-Commit campaign run by Mentally Healthy WA. Act-Belong-Commit is a health promotion campaign that aims to enhance the mental health and wellbeing of Western Australians by strengthening individual resilience and building community cohesion. Bassendean Volunteer Centre is committed to promoting overall community health, inclusiveness, lifelong learning, and social wellbeing.

Upcoming events:

3 rd of May and 2 nd of July	Training partnership with the City of Swan - (volunteer recruitment, management, retention and recognition-two part series to assist community groups) 15 representative community groups from the Town of Bassendean
24 th May	Volunteer appreciation dinner- Mulberry on the Swan (220 guest volunteers)

Stats:

YTD Volunteer participation hours in the Centre's office alone (<u>does not include volunteer placements</u>)	YTD- 385.5 volunteer participation hours According to the Volunteering WA calculator, this equates to: YTD = \$29,416 injected back into the Town Expected annual return = \$352,992
Community Transport statistics for 2016-17	Community telephone enquiries attended to= 5,904 Community transport trips made= 4,650

BASSENDAN MEMORIAL PUBLIC LIBRARY PEOPLE SERVICES COMMITTEE REPORT

Activities and Events supporting life-long learning and social engagement

Library continues to develop its series of events and programs for adults and children.

Activities for adults to be maintained in 2018

- Cyber Citizen- computer training for all- replacement for discontinued Broadband for Seniors program; one-on-one training provided by volunteer tutors
- Literary Salon- quarterly meet-the-author sessions with high tea and nibbles: next session Wednesday 28th March with Louise Allan (a new author, recently featured in the West Australian)
- Library Craft Group- meets every Friday; a casual gathering of crafters from all areas
- Saturday Game day- at the library every first Saturday of the month- board games for adults and children- a casual, social event for all
- Midvale Hub Parenting Service- selected program for parents
- New events to be added in 2018:
- Lunch Time Interludes- series of presentations introducing various topics of interest- first session: Tuesday 27th March: 'How to live plastic free'

Activities for children to continue in 2018 include:

- Regular Rhyme Time and Story Time during school term
- School holiday activities
- Lego program- introducing Bricks4kids- every last Monday of the month (supporting STEM program)
- Reading program during school term- Basso Kids Readers
- Code club for kids

Community engagement

Library supports Bassendean Writers Group and two Tuesday Book Clubs, has a strong team of volunteers and offers work experience places for high school and TAFE and University Library and Information practicum students. This school term the library welcomes an education support student from LaSalle and Library and Information student from TAFE.

The library continues to inform our community about activities, programs and events via Facebook, monthly newsletter 'the Word' – in its seventh year of production (Issue 74 now available), Website and in-house produced flyers and displays.

Display space is also offered to local and neighbouring crafters and artists: currently on display are paintings by Maureen Hirst.

Projects

Self-service check-in for library stock

- Supplier has been selected (Envisionware); project to be completed by May 2018

Collection management

- The library completed integration of e-resources to the library database
- New e-resource has been added into the collection- Kanopy, a film and video streaming service (via State Library)
- *Read Watch Listen* project inviting patrons to help build library collection is gaining momentum- more stock is being purchased in response to the requests

LOCAL STUDIES COLLECTION PEOPLE SERVICES COMMITTEE REPORT

Projects

Oral History Program

- An interview with members of the Bropho family is being coordinated.
- An interview with the Hon. Maltese Consul has been coordinated.
- A copy of the transcript of an interview with Mr Eric McCrum (by Heather Campbell for the City of Perth) has been added to the Local Studies Collection.

Collection Management

New information has been researched and added to the Local Studies Collection including biographical information about the Harber family, Padbury family, Walters family, Young family, Hardman family, Webster family, Munro family and Knight family.

New items added to the Local Studies Collection include :

- Town of Bassendean Remembrance Day service booklet 2017
- Opa's Life : from Naught to Nighty by Wim Michels (donation)
- Town of Bassendean Digital Strategy (2015)
- Diary by Caroline Broun c1850-1870 (copy) donation
- Hellfire's Lovechild by Olga Wignall (donation)
- Town of Bassendean Annual Report 2016-2017

Activities

Guided walk

Monthly free guided walks for the community are provided by a Local Studies Volunteer .

Old Perth Road Guided Walk- every first Wednesday of the month, from 10am-12noon

River Walk- new in 2018- starts from Point Reserve on North Road and heads toward Success Hill- every second Thursday of the month, from 10am-12noon

Facebook

- Information on street name origins and photographs from the Local studies Collection are regularly posted on the Library's Facebook page.

Community Engagement

- The Local Studies Librarian met with representatives of the Bassendean Historical Society Inc. in January 2018.
- A new volunteer will contribute his time and skills to the Local Studies Collection.
- The Local Studies Librarian provided a display (of photographs and newspaper articles) in November 2017 about the Bassendean Bowling Club to coincide with its founding month.
- Enquiries answered include information requests about people, places, war, geography and family history.

CHILDREN SERVICES (WIND IN THE WILLOWS) PEOPLE SERVICES COMMITTEE REPORT

Renovations

During the closure period we spent much time at Ashfield Wind in the Willows creating a homely environment to facilitate children's security and wellbeing. The Ashfield service was treated to painting, blinds, floor covering, furniture and cleaned until it shone. The new intentional teaching space now sports a homely corner to read and relax, a place dedicated to craft and reuse, a dining area and a construction area for the next generation of engineers to practice.

The makeover continues as we step outside, the central reservation has been transformed into an amazing sandpit surrounded by the most beautiful jarrah logs and enormous river stones. Mini Monet's can be found expressing their creativity in the Atelier and tiny Einstein's cook up a storm in the mud kitchen. A water tank is situated in the centre for children to utilise in their play as we teach and learn about water conservation.

Meanwhile at Wind in the Willows Bassendean some time and resources have been spent developing the administration area and areas for Educators. The staffroom and office space has had a makeover and we now at least have a suitable respectful place for educators to complete their documentation as required.

Open Evening

On Tuesday 30th January we had an open evening for transitioning and prospective families. Approximately 50 people attended to explore the environment and hear Educators present information of the curriculum and learn more about the Early Years Learning Framework and the requirements of early childhood education. A positive response has been received by all families.

As the children graduate to school a number of transitions will happen throughout the services, this therefore creates a number of places in the younger environments. Wind in the Willows Bassendean has been extremely busy welcoming and settling new families, a slightly reconfigured Educator team has also occurred in order to create higher ratio's to facilitate quality early childhood education.

Regulatory Unit Spot Visit

On January 31st a successful spot check occurred from the Early Childhood Regulatory Unit at the Bassendean service.

Just a couple of minor items were raised including the painting of the service which will hopefully be funded in the coming budget and scheduled for the end of year closure.

Training

Thinking outside the box in Children's Services we are also constantly looking how we can support the wider community. Currently we are liaising with Midvale Hub who has received funding to roll out parenting services in the north east over the next 5 years. We have identified a champion in children's services who will engage in training such as Circle of Security and Tuning into Kids; following this our champion will be involved in co facilitating training for families in our community. This will of course come at an additional cost to the business unit however, are confident it will be well worth the investment. We are very excited for the opportunities this will provide both for the enhancement of services of the Town of Bassendean and the community.

Reconciliation is also high on the agenda for children's services. 3 educators are scheduled to attend the Reconciliation Symposium in Fremantle in May, following this our June Educator team meeting will include whole team development in the area. From here we are hoping to explore the RAP for the Town and do our utmost to contribute to the sense of belonging for all in our community.

Finally further education is scheduled for promoting respect for the environment and 9 educators have expressed an interest in the Reducing Waste Together workshop on the 10th April. The last time I engaged with a group of Educators (at my previous Centre) on this topic we saved almost \$10,000 pa, not to mention the important environmental benefit. I am keen to see what further outcomes this can inspire for Wind in the Willows and beyond.

SENIORS AND DISABILITY SERVICES PEOPLE SERVICES COMMITTEE REPORT

Workforce

Currently recruiting for Support Workers and Home and Garden Maintenance Officer.

Program Overview

The Reforms in Aged Care and Disability continue unabated and we continue to evolve as a service in line with the new requirements as they happen. We had a Quality Service Review for the Home Care Packages last November against the current standards. These standards are about to be removed a set of new standards will come into effect in July 2018. This means we will have to review all our quality system, policies procedures etc. in line with the new standards. The Commonwealth Home Support Programs also come into effect on that date, as does the consolidation of the State NDIS service model into the Federal one.

Program Update

Home Care Packages (HCP): We have 27 packages to date.

Home and Community Care (HACC): The Business Unit is preparing to transition from HACC (Home and Community Care) to CHSP (Commonwealth Home Support Program) which will commence in July 2018

NDIS: We currently have 21 clients that we are providing services for and 4 clients still in the process of transitioning to NDIS.

Private and Brokered Services: Client numbers are stable.

Hyde Retirement Village: 2 units vacant 8 and 15 and a third will be vacated in 4 weeks.